



HEART OF GOLD AWARDS

INSPIRATIONAL VOLUNTEER FINALISTS

Award Sponsored By:



David Cresswell

Volunteer - West Midlands Trains

David Cresswell, a passionate railway enthusiast, has been a valuable asset to West Midlands Trains. Despite not being employed by the company, David consistently goes above and beyond to support the business.

David regularly volunteers his time to monitor train services, report issues, and provide feedback on the customer experience. He is always willing to lend a helping hand, whether it's assisting passengers at the station or sharing his expertise with colleagues.

David's dedication and enthusiasm for the railway are truly inspiring. He is a valuable member of the railway community and deserves recognition for his contributions.

A proper 'Heart of Gold' as he would be willing to undertake any task if you asked.



Dan Floyd

Train Driver - Freightliner

Dan Floyd, a Heavy Haul train driver at Freightliner, is a true inspiration. Beyond his professional duties, Dan dedicates his time to volunteering at Ingfield Manor School, a school specialising in supporting students with learning difficulties and disabilities.

Dan's involvement with the school has been invaluable. He has helped with fundraising events, operated, maintained and repaired the school's 10.25" gauge railway both in an engineering and operational capacity. Dan also spent three years building an eleven foot long, one fifth scale working steam locomotive from scratch, at his own expense, which is housed at the school.

"Dan's tireless efforts ensure that our students can experience joy and excitement through the Ingfield Light Railway. His dedication and commitment are invaluable."

Dan's passion for his work and his commitment to making a difference are evident in everything he does. He is a shining example of how individuals can positively impact their communities.



Susan Smith

Team Organiser - Network Rail

Susan has been a pillar of strength for those battling cancer. Despite her own personal journey with the disease, she has dedicated herself to supporting others facing similar challenges and has set up a cancer support group at Network Rail.

Susan's compassion and empathy are truly inspiring. She has offered invaluable support to countless colleagues, providing a listening ear, guidance, and encouragement. She has even supported colleagues as they wait in waiting rooms for their oncologist, not something everyone would be capable of or strong enough to do.

She never has an off day, is always available and positive for everyone who needs her, and is a true example of empathy, resilience and kindness.

Susan is a true inspiration, and her impact on the lives of her colleagues is immeasurable.