



HEART OF GOLD AWARDS

LIFETIME ACHIEVEMENT FINALISTS

Award Sponsored By:

RAILPEN



Phil Mankee

Station Environmental Cleaner - GWR

Phil's dedication to ensuring West Cornwall stations are in impeccable condition is unparalleled. His hard work and pride in his role have made a significant impact on the region's service quality.

Beyond his station duties, Phil actively supports community events and initiatives. He has played a crucial role in the success of Falmouth Week, the G7 summit at Carbis Bay, and Boardmasters.

Phil's commitment to passenger safety and comfort is unwavering. He goes above and beyond to assist travellers, whether it's helping elderly passengers, supporting those with disabilities, or simply offering a friendly greeting.

Phil's 37 years of experience and unwavering dedication make him a true asset to the railway. He is always willing to lend a helping hand, share his knowledge, and ensure that stations are well-maintained. We are grateful for his invaluable contributions.



Chris Phillips

Supervisor - Network Rail

Chris has dedicated over 50 years of his life to the railway, making him a true inspiration to his colleagues. His passion and knowledge are unparalleled. Chris is always willing to go the extra mile, whether it's working extra shifts or helping colleagues in need. He even offers rides to colleagues who need a lift home, no matter the time of day.

Chris's dedication to his work is unwavering. Despite battling cancer for over two years, he has never missed a day of work. His resilience and commitment are truly remarkable.

Beyond his professional accomplishments, Chris is known for his kindness and compassion. He has helped countless colleagues, both personally and professionally. His presence on the railway is invaluable, and we are fortunate to have him as part of our team.

Chris is a true inspiration to us all. His dedication, kindness, and willingness to help others make him a legend within the railway community.



Frances Phillips

On Board Services Manager - Avanti West Coast

Frances has worked in rail for over 30 years. She is a valuable member of the team, serving as a Company Councillor, RMT Union Rep, and Service Manager. Known for her empathy and compassion, Frances has always been there to support her colleagues, both personally and professionally. She has gone above and beyond to help others, even during her own personal challenges.

Respected by all, Frances is a dedicated team player who leads by example. She is always fair and consistent, demanding the same from others.

Frances' nickname, "the Dragon," reflects her strong leadership and determination. While she may be demanding, she is always fair and supportive.

We are grateful for Frances' contributions to our team. Her dedication, compassion, and leadership make her an invaluable asset.